

Privacy Policy

This policy (together with our terms and conditions of use and any other documents referred to in it) sets out the basis on which any personal data Palatine Private Equity LLP collects from you, or that you provide to us, will be processed by us (“Privacy Policy”). Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. We take your privacy very seriously. We will only use the personal information which we collect about you if you have opted into this. We will ensure that all such information is processed fairly and lawfully, in accordance with the EU General Data Protection Regulation (GDPR) and current English legislation including but not limited to the Data Protection Act 1998 and the Privacy and Electronic Communication Regulations 2003 and we aim to meet current internet best practice. The following statement sets out our policy regarding the personal information which we collect through the website at Palatine Impact (“Website”). For the purpose of the EU General Data Protection Regulation (GDPR), the data controller is Palatine Private Equity LLP a registered partnership with number OC 315480 of Chancery Place, 50 Brown Street, Manchester, M2 2JT, ICO (Information commissioner’s office) registration number Z316263X.

1. Information we collect

- 1.1 We collect information about you when you register with and/or use the Website and/or contact us (whether by email, telephone, post or otherwise). This information may include your name, address, telephone number and email address, together with some other information about your personal interests or lifestyle.
- 1.2 Information is also collected when you complete and submit on-line forms (for example, “contact us” forms) and whenever you email us your details.
- 1.3 We will not collect sensitive personal information about you without your explicit consent.
- 1.4 We use “cookies” to collect additional information about your visit(s) to the Website.

2. Information we use

- 2.1 We use the information collected to provide and personalise our services, both on-line and off-line. This may include dealing with your enquiries, conducting quality assurance and/or training our staff.
- 2.2 In particular, our Persistent Cookies help us to recognise you when you return to the Website and allow us to tailor content or advertisements to match your preferred interests or to avoid showing you the same advertisements repeatedly. We may use third parties to assist in this monitoring and analysis.

Palatine Private Equity

Manchester Chancery Place,
50 Brown Street, Manchester, M2 2JT
T: 0161 214 4730

London Strand Bridge House
138 – 142 Strand, London, WC2R 1HH
T: 0207 968 2750

Birmingham Somerset House
37 Temple Street, Birmingham, B2 5DP
T: 0121 312 0659

- 2.3 Where you have indicated that you wish to receive marketing or promotional material, we may use the information ourselves for marketing and promotional purposes. For example, this may include providing you with promotional offers and/or information about products and services. At the time that we collect your personal information, we will provide you with a specific opportunity to indicate whether you want to receive marketing/promotional offers. If, at any time, you would like to opt-out of receiving future marketing and promotional material from us, please let us know.
- 2.4 Where dealing with your enquiry may involve passing information to third parties (being our marketing platform or our client relationship management platform), you will be made aware of this, unless this is already clear from the nature of your enquiry. If you would like to receive our marketing information, this will involve transmitting your personal information outside the European Economic Area (“EEA”). When we do this, we will ensure that the information is transferred in accordance with this Privacy Policy. By using the Website, you agree to us using your personal information in this way.
- 2.5 We also use the information in our strategic analysis and our assessment of market trends. In particular, we use our Persistent Cookies to help us compile anonymous, aggregated statistics that enable us to understand how users use the Website and to help us improve the structure of the Website. We cannot identify you personally this way.
- 2.6 If you sign up to our mailing list the data that we collect from you will be transferred to, and stored at, a destination outside the EEA. It will also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff may be engaged in, amongst other things, the provision of support services. We will take steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

3. External Links

Our website contains links to other sites. We are not responsible for the privacy practices of such other sites. This privacy statement applies solely to information collected by this website.

4. Looking after your information

- 4.1 We take appropriate security measures in relation to the sensitivity of the information which we hold on you. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to the Website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.
- 4.2 We will not hold your information on our systems for any longer than is necessary.

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- 4.3 Where you have made us aware that the information that we hold about you is inaccurate or not up to date, we will update that information
- 4.4 You have the right to request a copy of the personal information that we hold about you. Please address any requests to Palatine Private Equity LLP, The Zenith Building, 26 Spring Gardens, Manchester, M2 1AB
- 4.5 If you have any questions about privacy, please send an e-mail on info@palatinepe.com Alternatively, please write to us at the above address or telephone us on 0161 214 4730.
- 4.6 We will only hold and process your information when consent has been obtained, where the processing of the data is necessary for the performance of contract (to which you are a party) or when the holding and processing of your information is considered to be within your legitimate interests.
- 4.7 You have the right to request the erasure of your personal data and the right to request the restriction of processing of your personal data. Any requests should be made via the contact details above.
- 4.8 You have the right to withdraw your consent to processing your personal data at any time, without affecting the lawfulness based on consent before its withdrawal.
- 4.9 We do not use automated decision making or profiling in connection with your personal information.
- 4.10 Where we intend to process your personal data for any purpose other than what the data was originally collected, we will notify you prior to the processing take place and provide you all relevant information required so you are aware of the additional processing which will take place.
- 4.11 You have the right to lodge a complaint with the information commissioner's office. Their contact details are included below:

Telephone: 0303 123 1113

Address: Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

5. Revisions to this Privacy Policy

We reserve the right to revise this Privacy Policy or any part of it from time to time. Please review this Privacy Policy periodically for changes. Unless stated otherwise, our current Privacy Policy applies to all information that we have about you.

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